



● DENVER

DIA Sustainability Management Plan

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Airports Going Green Conference

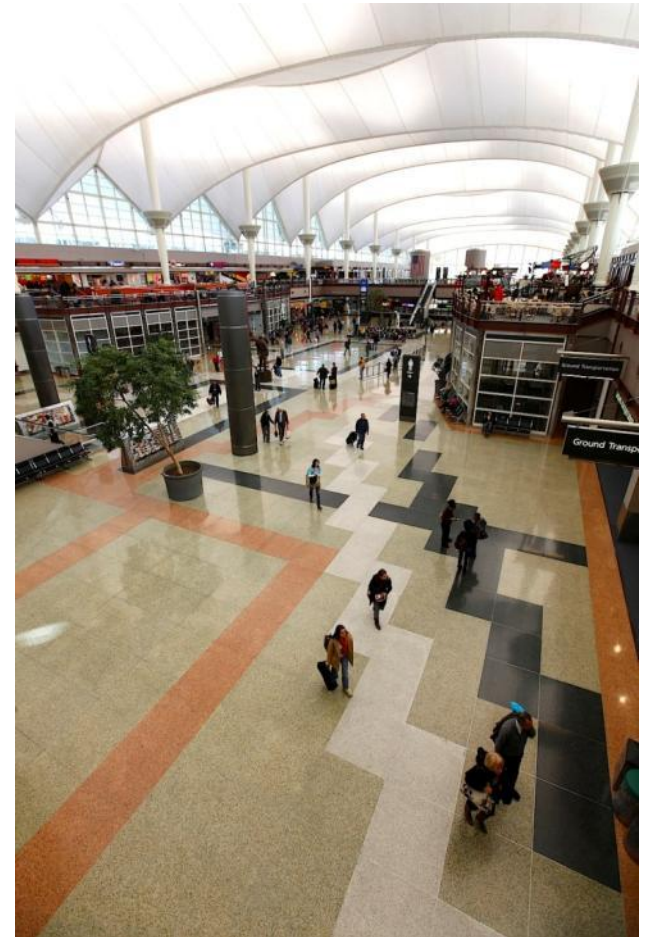


DENVER INTERNATIONAL AIRPORT
TOGETHER WE SOAR

Environmental History

DENVER

- Built with environmental performance in mind
 - Dedicated deicing pads
 - Deicing fluid collection, conveyance, and storage
 - On-site glycol recycling facility
 - 400 Hz power and PCA to all gates
 - On-site CNG stations
 - Day lit terminal and concourses



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Environmental History

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- Strong history of environmental leadership
 - ISO 14001 certified EMS
 - Colorado's Environmental Leadership Program
 - 8 MW of on-site solar photovoltaic panels
 - Annual environmental reports



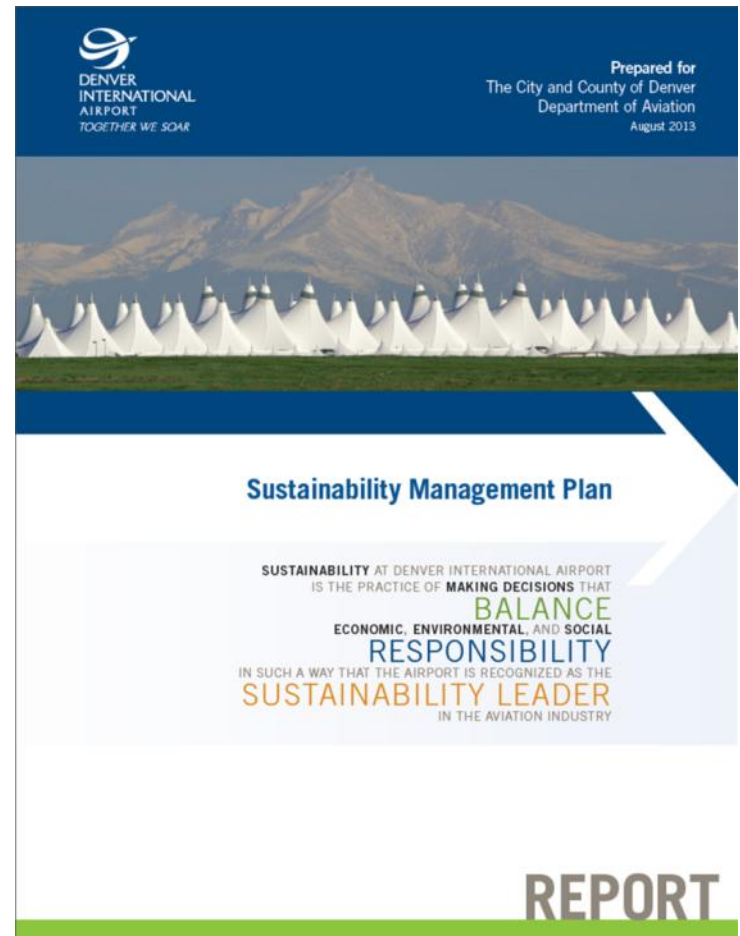
Why a Sustainability Management Plan?

- EMS provides a management infrastructure
 - Experience with goal setting and metric tracking
 - Commitment to continuous improvement
 - Plan-Do-Check-Act cycle embedded into operations



Why a Sustainability Management Plan?

- Limited scope of indicators
- SMP can systemize DIA's sustainability work, broaden scope, and build on EMS successes
- SMP provides a new framework to approach long-standing questions



Lessons Learned

DENVER

- Importance of management engagement
- Value of benchmarking
- Identifying the right stakeholders in organization
- Gap assessment and initiative prioritization
- Provide a safe environment to ensure candor

DEN SMP Initiatives

Airport management plans to implement the following near-term actions as part of the DEN SMP



Reduce solid waste sent to landfills

SMP Initiative Develop a waste reduction master plan for the airport

SMP Initiative Review and enhance the airport's internal procurement policy and advance a tenant procurement program to ensure more responsible procurement



Reduce greenhouse gas emissions

SMP Initiative Develop an Airport Climate Action Plan



Reduce air pollutant emissions

SMP Initiative Advance the use of Regional Transportation District (RTD) transit passes by airport and business partner employees



Manage energy efficiently

SMP Initiative Identify and implement energy efficiency projects as part of the Energy Management Program



Conserve water resources

The airport has implemented many initiatives to conserve water such as low-flow fixtures



Protect water quality

The airport actively protects water quality through adherence to regulatory requirements and implementation of best management practices



Build and maintain community partnerships

SMP Initiative Continue to host temporary and permanent art exhibits showcasing local artists



Be financially sustainable

SMP Initiative Establish a financial structure to fund sustainability initiatives



Establish DEN as business partners' airport of choice

SMP Initiative Create a business partner sustainability recognition program



Establish DEN as travelers' airport of choice

Airport management actively promotes an outstanding customer service experience for all travelers



Advance the institution of sustainability

SMP Initiative Formalize and incorporate baseline sustainability standards into the airport's specifications, documents, and contracts



Enhance employee satisfaction

SMP Initiative Develop an employee sustainability recognition and award program

SMP Initiative Integrate sustainability as a component of the airport's Employee Onboarding Program and professional development

SMP Initiative Refine the budget process and Capital Improvement Program (CIP) project justification form to include sustainability performance metrics

SMP Initiative Develop a comprehensive communications strategy

SMP Initiative Incorporate sustainability into collateral development guidance at the airport



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Lessons Learned

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- Develop shared definition of sustainability
- Balance achievement-based goals and numerical goals
- Focus on external communication
- Connection to DIA Strategic Plan

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A stylized map of North America in shades of blue, with a grid of latitude and longitude lines. A black dot is placed over the location of Denver, Colorado, with the word "DENVER" written in black capital letters to its right.

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